

INTRODUCTION TO ISO 9001:2008

A 3-Day Awareness on ISO 9001:2008 Quality Management Systems and the Impact On The Work Place

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| <p>COURSE CONTENT:</p> <p>What is Quality?</p> <p>What is ISO 9001:2008?</p> <p>Definitions and abbreviations related to quality</p> <p>Eight principles of ISO 9001:2008</p> <ul style="list-style-type: none"> o Customer Focus o Leadership o Involvement Of People o Process Approach o System Approach to management o Concept of Continual Improvement o Factual Approach to Decision Making o Mutual Beneficial supplier Relationships (supplier chain) <p>Clause of ISO 9001:2008:</p> <p>What is a Quality management system and what is covered in Clause 4.0</p> <p>What is the responsibility of Management covering clause 5.0</p> | <p>What type of Resources is needed and Controlled Clause 6.0</p> <p>Clause 7.0 Product and Service Realization</p> <p>Clause 8.0 Measurement analysis of data and improvement</p> <p>Six Mandatory Procedures required by the Standard</p> <p>Structure of QMS and introduction to QMS development</p> <p>Benefits of ISO 9001:2008</p> <p>Detailed analysis of each sub clause with ISO 9001:2008 standard.</p> <p>Assessment:</p> <p>Short exam (2hours)</p> |
| <p>Course Outcome:</p> | |
| <ul style="list-style-type: none"> • All participants will have a good understanding of ISO 9001:2008 • The Participant will be able to relate the standard to the work environment they are familiar with. | |
| <p>Duration:</p> | <p>3 DAYS Summary on 1 day Also available</p> |
| <p>Price:</p> | <p>Contact us for specials (R 2500-00 pp)</p> |