



## Continuous improvement programme facilitation based on ISO 9004

For many organizations the key to success is the existence of a trained programme facilitator who understands the principles and practice of performance improvement. This 3-day course builds these essential skills in key personnel and get a clear and concise understanding of ISO 9004.

### COURSE CONTENT:

- The nature and scope of their role
- The benefits of teamwork for their organization and individuals
- The importance of management commitment and the "What's in it for me?"
- Different teamwork approaches and how they can be used successfully
- Critical ingredient for success
- How to develop employee participation
- Implementation planning
- Understanding ISO 9004

### Course Outcome:

Benefits from attending the course  
Delegates will be able to:

1. Open training will enable learners to meet people from different backgrounds who share similar problems and face the same sort of challenges
2. Knowing that you are not alone facing these new challenges will energize and motivate you to try new ideas
3. This workshop enhances your credibility and value as an improvement professional

**Duration: 3 DAYS**

**Price: Contact us for specials ( R 3 000-00 pp)**